CHOOSING YOUR LIFEBOAT INSPECTION PROVIDER

5 FACTS

Rob Wallace establishes the need-to-know facts before choosing your lifeboat inspection provider.

1. Multi-brand inspection providers make life easier

Customers often ask if it’s better to use the original equipment manufacturer (OEM) or a multi-brand inspection provider. First of all, the lifeboat equipment onboard your vessel is likely to come from a number of manufacturers. This means that procuring a lifeboat inspection can involve liaison with a multitude of manufacturers demanding different services on the davit, the hooks and the boat itself.

Second, even if the key components come from the same supplier, they will still have acquired the engine, winches, wires and other parts of the lifeboat from a wide range of producers. In this respect, Original Equipment Assembler (OED) is a more accurate designation.

Thirdly, this doesn’t take into account the complexity of multiple vessels with different lifeboat types, brands and makes, nor the other safety systems on board including rafts, lifejackets and fire safety equipment, who are all manufactured by different suppliers.

Using a multi-brand provider eliminates the need to speak to multiple companies and allows you to use one provider to facilitate all of your inspection needs. A multi-brand provider also has an added benefit as they are able to inspect a number of brands and lifeboat types, they are uniquely positioned to implement best practice from across the board rather than just what one manufacturer dictates.
2. THE IMPORTANCE OF A LOCAL SERVICE PROVIDER

Technology may mean we can communicate with people around the world at the click of a button, but differences in time-zones, languages, rules and customs still make international trade a challenge.

This is why you should seek a provider that knows the local market and who can coordinate and translate this into your familiar habitat. Take an example, for a customer sitting in Tokyo, ordering a lifeboat inspection in Rio de Janeiro can be complicated. 12 hour time-difference, two different languages and many local rules and regulations adds to the complexity. A local service station knows the local requirements and will make sure that the job is completed in accordance. Ordering the service through a local customer service in Japan, enables the company to deal with a coordinator who knows their business, speaks their language and who can invoice them in their local currency to their regular account.

Ships have their own agents of course, on whom the ships rely on for certain matters, but having local engineers supported by a global standard and infrastructure, both helps to ensure the quality and continuity of the service provided. Additionally, there can be significant cost-saving benefits to the customer, as it helps to reduce and eliminate travel costs.

3. REDUCE YOUR REGULATORY BURDEN

Having an inspection provider that can manage your regulatory due dates will remove an administrative burden from your operation. Clients should seek reminders on a 90, 60 and/or 30 day basis of their regulatory due dates, giving them one less thing to think about.

Large providers often liaise with the relevant regulatory bodies and while the legal status of regulatory matters rests with the client in all cases, this does put larger providers in a strong position to do everything to support you when meeting these requirements.

Additionally, larger providers are able to support your process through obtaining Flag State and Class society approvals on your behalf, which results in fewer arrangements and permissions, easing the logistical burden for you.

"Servicing and repair should be conducted by the manufacturer’s representative or other person appropriately trained and certified for the work
MSC.1/Circ.1206/Rev1"
4. REDUCING YOUR TOTAL COST OF OWNERSHIP

The most important feature of a lifeboat inspection is of course to ensure that the lifeboat is fully functioning and ready for use in an emergency. However, there is no denying that cost is also a crucial element. Using the OEM feels safe, but is often expensive and can be cumbersome depending on the number of equipment suppliers you have. Quotes and order confirmations from OEM approved inspection providers often come with a small asterisk – “OEM certification fee applies”, something that adds to your inspection cost.

Using smaller local service stations often has the lowest cost on paper, but with varying standards it can also prove risky in confrontation with Class, Flag and port state controls, not to mention if an accident actually occurs. A multibrand, Class and Flag approved service provides a safe middle ground. It is not always the cheapest up front, but offers less risk and reduced workload, resulting in the lowest total cost of ownership.

5. MEETING ALL OF YOUR SAFETY NEEDS

Keeping your ship compliant involves a wide range of safety equipment, not only lifeboat. Using a provider who is also able to conduct service on your fire systems, liferafts and loose safety equipment through one point of contact significantly reduces your operational burden and coordination need. With cross-trained engineers, these suppliers also have more flexibility and can reduce the number of service visits for your vessel.

Finally, there are of course cost saving opportunities that can be made through using a sole supplier for your safety needs. Choosing a complete safety solutions provider to fulfil all of your safety requirement can help to reduce your work load and regulatory burden, freeing you up to concentrate on other areas of your business.